

AGE STRONG COMMUNITY AMBASSADOR

PART-TIME | 10 HOURS/WEEK | FOR BOSTON RESIDENTS AGE 55+

This position serves as a vital link between Boston's Age Strong Commission and the city's diverse community of residents aged 60 and older. Ambassadors will identify community needs, provide education, and foster connections to ensure equitable access to Age Strong programs and services. Responsibilities may include hosting community conversations, attending neighborhood meetings, building connections, and strengthening relationships to better support older adults We encourage older adults with lived experiences and a passion for their communities to apply. Your perspective and insights are invaluable to this role.

COMMUNITY AMBASSADOR FUNCTIONS?

- **Expand Age Strong's reach into Boston's diverse communities with specific focus on underserved older people including culturally-diverse, immigrant communities.**
- **Serve as a representative of Age Strong at formal and informal gatherings, including neighborhood meetings, and participate in community events to learn about the population and build strong relationships with community members/groups.**
- **Host community conversations to learn about the community needs and share Age Strong's plans and updates on addressing these needs.**
- **Attend staff meetings and submit reports as required.**
- **Engage with the community by attending various gatherings, both formal and informal, to learn about the population, share information, and provide feedback.**
- **Identify where older adults live, gather, shop, socialize.**
- **Serve as connectors to link them with Age Strong staff who can assist them in accessing information, benefits, services, programs, activities, volunteer opportunities, city services, and more.**
- **Based on knowledge of the community, provide actionable feedback on Age Strong's service delivery and outreach strategies and assist in tailoring messaging for diverse communities.**
- **Assist with coordination, and make recommendations on marketing and outreach strategies to best connect with identified target populations.**
- **Travel to sites and attend various meetings/gatherings as needed. Performs related work as required.**

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MINIMUM REQUIREMENTS

- Compliance to documented policies and procedures is required.
- Flexibility, adaptability & patience preferred.
- Existing connection with underserved populations preferred with community involvement.
- Fluency in a language other than English is highly preferred. Preferred languages: Spanish, Haitian Creole, Cabo Verdean Creole, Vietnamese, Cantonese, Mandarin, Russian, Arabic, Somali.
- Experience in typical office software systems (Microsoft Office, Google Suite, or equivalent) preferred.
- Travel within Boston will be required in support of the position's responsibilities.
- Subject to CORI check.
- Working knowledge of social media platforms is preferred.
- Personable with experience in community outreach.
- Culturally competent with experience and comfortability working directly with a multiracial, multicultural and multilingual population.
- Experience in community organizing, advocacy, or communications.
- Proficient written and oral communication skills.
- Professional, adaptable and collaborative attitude.
- Strong interpersonal skills both in-person and by phone/email/Zoom.
- Ability to meet deadlines & demonstrate strong time management.
- Familiarity with the aging field in Boston is preferred.
- Ability to exercise good judgment.
- Boston Residency Required.

SCAN HERE TO APPLY!

Questions? Contact:
ageambassador@boston.gov | 617-635-2451

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AGE+ City of Boston
Age Strong Commission
Mayor Michelle Wu